

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.: 09/848,519 Confirmation No.: 7542
Applicant(s): David G. Beshore
Filed: May 4, 2001
Art Unit: 3624
Examiner: Loftis, Johnna
Title: METHOD AND COMPUTER PROGRAM PRODUCT FOR ASSESSING
A PROCESS OF AN ORGANIZATION

Docket No.: 038190/233565
Customer No.: 000067141

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT UNDER 37 C.F.R. § 1.111

Sir:

In response to the Board of Patent Appeals and Interferences' Decision on Appeal dated March 22, 2011, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims beginning on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.